



U.S. Embassy, Manila, Philippines

Message for U.S. Citizens: U.S. Consular Agency Cebu –

Reduced Operating Hours July/August 2015

June 19, 2015

THE EMBASSY OF THE UNITED STATES IS TRANSMITTING THE FOLLOWING INFORMATION THROUGH THE EMBASSY WARDEN SYSTEM AS A PUBLIC SERVICE TO AMERICAN CITIZENS IN THE PHILIPPINES. PLEASE DISSEMINATE THIS MESSAGE TO ALL U.S. CITIZENS IN YOUR ORGANIZATION OR NEIGHBORHOOD.

During July and August 2015, the U.S. Consular Agency office in Cebu will operate on a reduced service schedule.

July 1-July 19 – CLOSED

July 20-24 – Monday – Thursday, open from 8:00 a.m. until 3:30 p.m. (temporary extended hours) and Friday open from 8:00 am to 12:00

July 25-August 9 – CLOSED

August 10-14 – Monday – Thursday, open from 8:00 a.m. until 3:30 p.m. (temporary extended hours) and Friday, open from 8:00 am to 12:00

August 15-25 – CLOSED

On August 26, the Agency will return to the normal operating schedule.

During the weeks of July 20 and August 10, ONLY the following services will be available at the Consular Agency:

- Emergency services for U.S. citizens
- Notarials
- Reports of Birth Abroad

- Passports

The staff working at the Agency during this period will not be able to answer questions related to services from the Social Security Administration (SSA), Department of Veterans' Affairs (VA) or US Citizenship and Immigration Services (USCIS). For questions related to these agencies, please contact them directly at:

SSA: Tel: +63-2-301-2000 ext. 9, Fax: +63-2-708-9714/9723, Email: FBU.Manila@ssa.gov

VA: Tel: +63-2-550-3888, Fax: +63-2-550-3942

USCIS: Tel: +63-2-301-2000 ext. 2224, Fax: +63-2-301-2208, Email: MPHInquiry.CIS@uscis.dhs.gov

For questions related to nonimmigrant visa services, please call +63-2-976-8500/8501/8502 or send an email to CONSManilaNIV@state.gov. For questions related to immigrant visa services, please call +63-2-976-8500/8501/8502 or send an email to support-philippines@ustraveldocs.com.

If you need emergency assistance during the periods of closure, please contact the American Citizens Services section at the Embassy in Manila at (63 2) 301-2000, extension 2246 or 2567. If you have questions about passports or Reports of Birth Abroad, please send an email to ACS at ACSInfoManila@state.gov.

See the [State Department's travel website](#) for the [Worldwide Caution](#), Travel Warnings, Travel Alerts, and the [Philippines Country Specific Information](#).

Enroll in the [Smart Traveler Enrollment Program \(STEP\)](#) to receive security messages and make it easier to locate you in an emergency.

Contact the U.S. Embassy in Manila, Philippines, located at 1201 Roxas Boulevard, at +(63) (2) 301-2000, from 7:30 a.m. to 4:00 p.m. Monday through Friday. After-hours emergency number for U.S. citizens is +(63) (2) 301-2000.

Call 1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other countries from 8:00 a.m. to 8:00 p.m. Eastern Standard Time, Monday through Friday (except U.S. federal holidays).

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